



Hosted Enterprise

Complete IT Outsourcing for Business

Hosted Enterprise is a hosted, fully managed enterprise IT solution that provides end to end IT infrastructure for businesses. It is powerful and flexible enough to meet the application needs and challenges of even the most demanding organisations.

Businesses now have an alternative to managing costly internal IT systems. It has become possible to rent IT as a service to deliver a better outcome at a lower cost than what businesses can do themselves.

BlueFire has over 7 years' experience in delivering these services with multiple success stories and case studies in various verticals such as financial services, recruitment, non-profit and professional services companies. Growing very quickly in popularity, this solution is now more recently known as part of the cloud computing or infrastructure as a service concept.

The solution allows businesses to simply pay for the number of users and the tailored solution they are after.

Access to the platform is delivered via secure redundant private network connection, providing a secure, fully managed IT service capable to delivering whatever software applications, email and associated data businesses require.

The solution uses user profiling to leverage technology to allow staff to work the way they need to. This includes enabling office bound workers, mobile and power users to work online and offline, using terminals or mobile notebooks, PC or Mac, iPhone or iPad to cater to deliver a no compromise IT environment that delivers competitive advantage.

Software applications and associated business data are made available from no single points of failure high available servers, which are located at our state of the art tier 3 datacentres. These facilities are purpose built for the hosting of IT equipment providing unparalleled security, resilience and safe storage of all our client data.

Unique systems architecture provides users with a new and pristine, yet personalised, desktop each time they log on – ensuring that performance never degrades and a single step roll back in case of any issues.

Microsoft | Partner Program
2009
AWARD WINNER

S+S Hosting
Partner of the Year

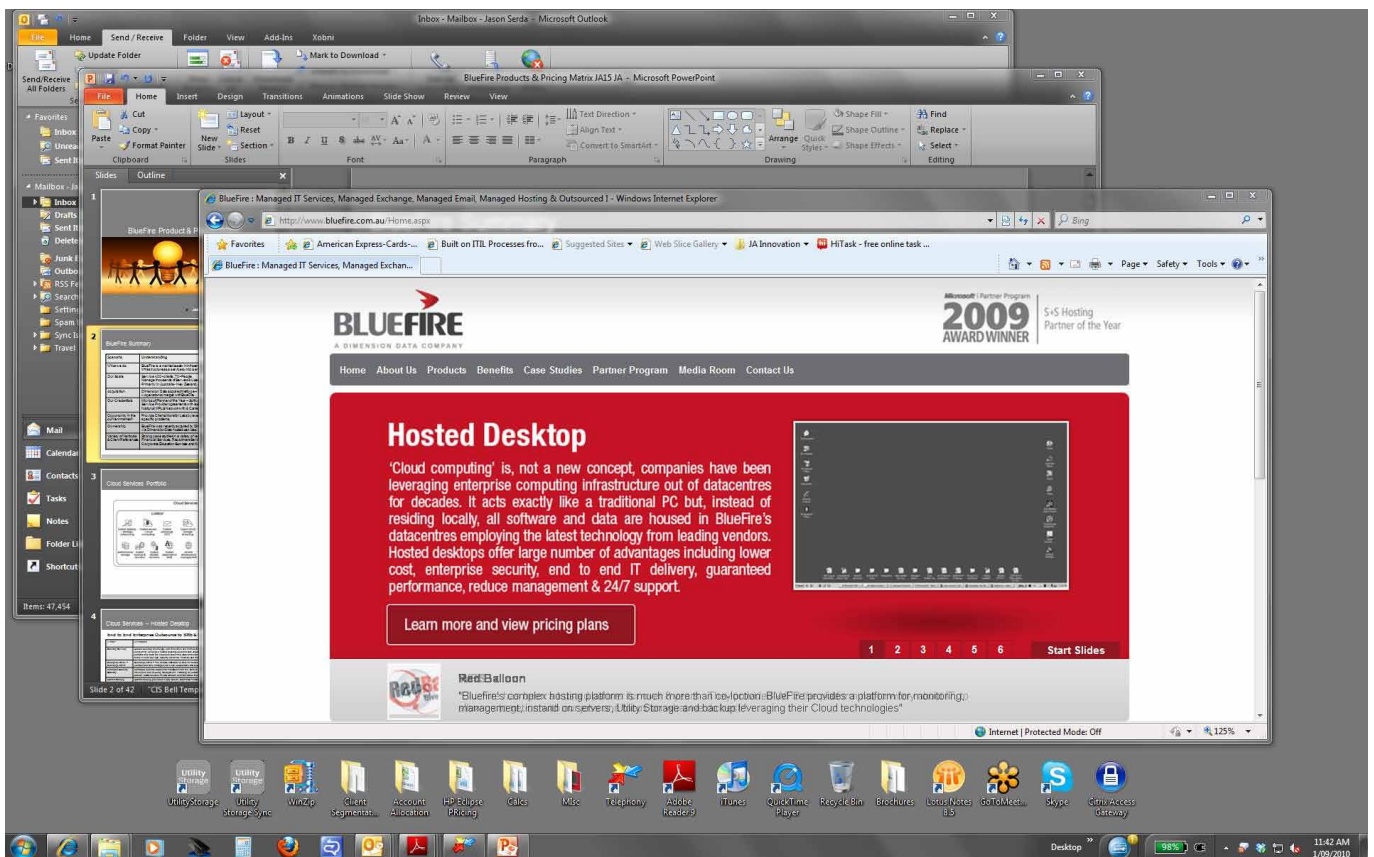
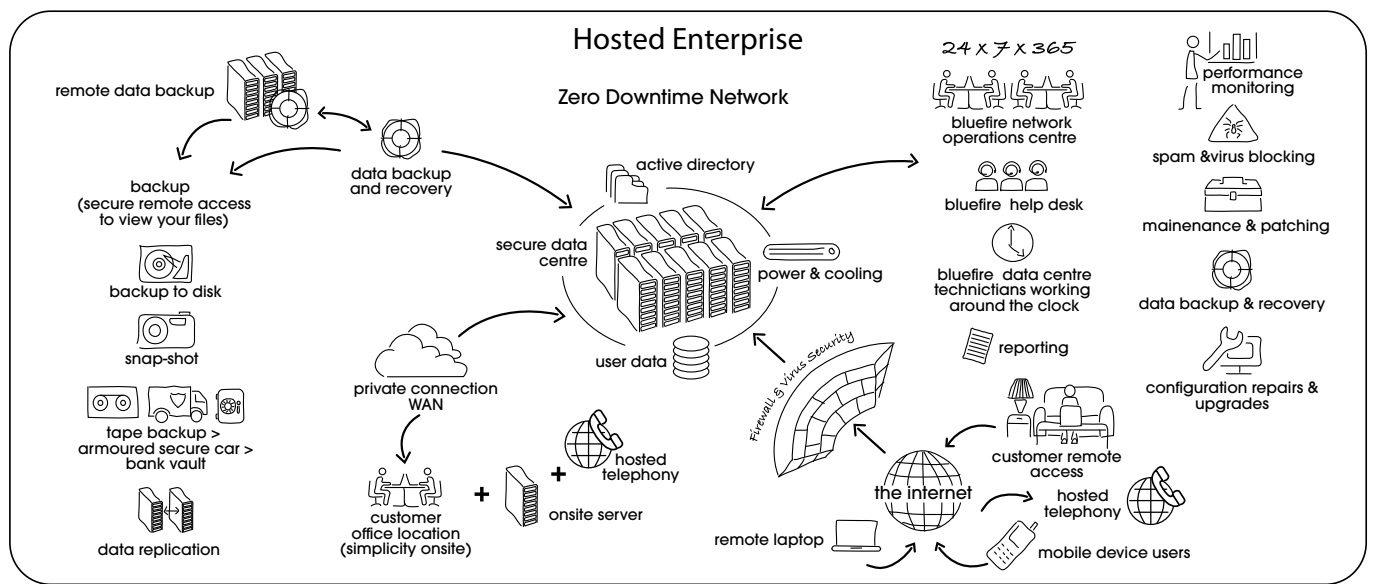
Microsoft
Partner Network
MAPA
2010
FINALIST

Hosting Solution
Partner of the Year


BLUEFIRE

A DIMENSION DATA COMPANY

The Solution:



Features

Hosted Desktop

Hosted desktop technology is an innovative new method for delivering desktops to end users.

Enterprise Email: MS Exchange

Integrated E-mail, calendaring, contact and task management in one collaborative and secure workplace, available on-line and off-line.

Managed Security Gateway

MSG is a managed security solution for management of the Internet gateway for secure internet access, Managed Firewall/Intrusion Prevention and security management. A strategy for establishing a secure operating platform for security of all business assets.

Desktop Mgt & IT Automation

BlueFire provides all the proactive IT management that would usually providing by your IT department. Including a visionary set of IT Tools for managing their entire computing infrastructure.

Software & Applications - SAAS

With our software on demand model, we can provide you with the latest software.

Hosted Backup & Recovery

Hosted backup provides a highly secure, automated method of protecting your critical business data, whether it's simple file data or more complex databases such as Microsoft Exchange and SQL.

Disaster Recovery & Continuity

In the event of a disaster, BlueFire enables a customer's complete environment, including their servers and applications to be brought online in our recovery centre using standby virtual server technology.

File & Collaboration

A hosted file server is delivered securely from BlueFire's datacentres and provides exactly the same experience as having the file server in your office.

Private Connection WAN

Connect your offices securely through highly available private network connections to guarantee high speed service to each of your branch offices.

24x7x365 – Service Desk, Portal - Reporting

Live Support Structure, Dedicated Project Management Team, Assisted Migration, Self Service Control Panels.

Control Panels

The ability to manage a large number of tasks, including creation of a user, granting user access to an applications, email distribution groups and more are all available via a secure control panel.

Hosted Web Conferences

Connect with colleagues and customers through real-time meetings, training sessions, and events using only a PC with an Internet connection.

Communications – Instant Messaging & Presence

Enable users to find and rapidly connect with the right person from the applications they use most. Office Communications Server provides streamlined access to rich presence and instant messaging.

Hosted Voice - VOIP

A hosted VOIP (Voice Over IP) phone system replaces expensive phone systems, installation, handsets, lines and numbers with a simple, cost-efficient alternative.

Verticals Case Studies/References



Financial Services



Accounting



Recruitment



Distribution



Non-Profit



Technology

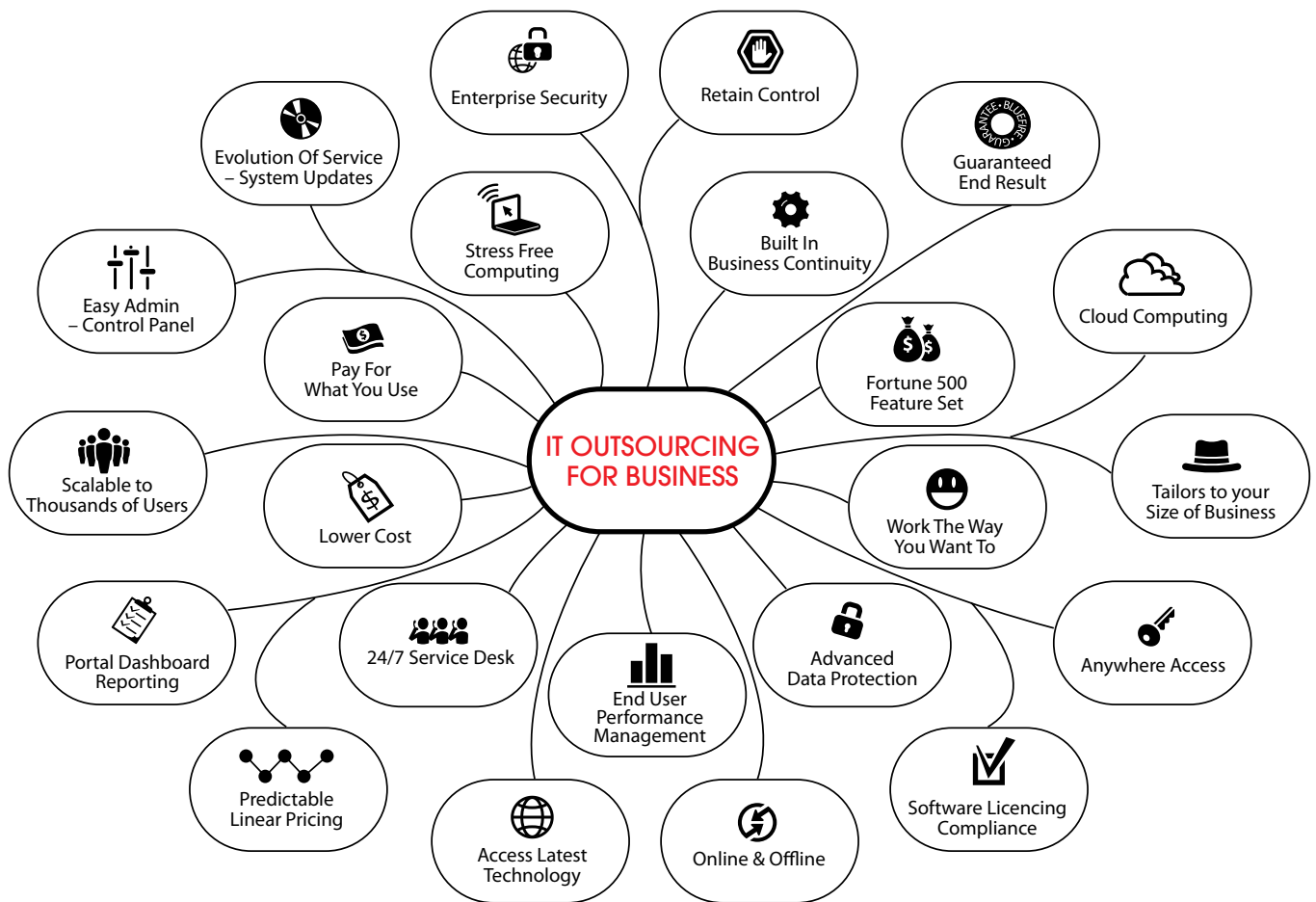


Construction



Legal

Scenarios for Business



Scenario	Problem	Solution
Start Up Business	No IT Infrastructure or Experience	None Needed with Hosted Desktop
Growing Business	Unpredictable Future Requirements	Desktops and Resources Available
Moving Offices	Cumbersome Desktop Infrastructure	Virtual Desktops in Remote Datacentre
Workforce Over Multiple Locations	Disparate Desktop Infrastructure	All Desktops Centrally Managed
Budget Restrictions	Pressure on Capital Expenditure	No CapEx Required
Desktop Refresh Due	CapEx Required, Inefficient Model	No CapEx, Enterprise Class IT
Mobile or Home Workers	Local Access to Company Desktop	Anywhere, Anytime Global Access
Task Based Workforce	Fluctuating Desktops Required	Desktops on Demand
Green / Environmental Pressures	Desktop PCs Very Power Hungry	Accessible from Efficient Thin Clients
Mobile Users	Manage notebooks in field	Leverage Hosted Desktop Offline Technology - enabling access to applications not locally stored

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